

Blue Moon Software presents

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Using Forms Online in Windows 8

Technical Support Notes

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If you are considering upgrading to Windows 8 or purchasing a new PC with Windows 8, significant changes introduced in this operating system will affect the way you use *Blue Moon Forms Online* to generate, view and print PDFs.

This document is not intended as a comprehensive guide to Windows 8! Rather, its purpose is to cover the primary changes impacting usage of the forms program.

About Internet Explorer 10

Windows 8 features two versions of Internet Explorer: a scaled-down "app" (a.k.a. "IE 10 Mini") which launches when you click the Internet Explorer "tile" on the new Windows 8 start screen, and a full version, which can be launched from Windows 8 in "Desktop mode."

The IE 10 Mini interface has been optimized to function across both desktop and mobile (touch-based) devices, whereas the Desktop version more closely resembles the familiar Internet Explorer interface from previous editions of Windows. *Blue Moon Forms Online* will look and behave normally in either version. However, PDF documents, such as those generated by the forms program, can presently only be viewed in Desktop mode.

If you launch *Blue Moon Forms Online* within IE 10 Mini and then "print" forms, you will be automatically taken out of the IE Mini screen containing the *Blue Moon Forms Online* print menu and into the traditional Windows desktop interface.

To return to the print menu, you have to:

1. Press the Windows key, which will take you back to the Windows 8 start screen; then click the Internet Explorer tile.

Once you are back in the IE 10 Mini app, the screen may appear empty. This screen represents the window that would normally contain the PDF form. However, because the form cannot be displayed directly within IE 10 Mini, it appears empty.

2. Type *Ctrl-W* to close the current window, and you will be taken back to the *Blue Moon Forms Online* print menu.

To avoid having to switch between the IE 10 Mini interface and Desktop mode, we recommend that you always launch the Blue Moon Forms Online program from within the Desktop version of Internet Explorer.

Note:

You can configure the behavior of the Internet Explorer tile on the Windows start screen to launch in Desktop mode by default (instead of IE 10 Mini). To do this, click on the "Settings" tile  and select "Internet options." Then select the "Programs" tab, and check "Open Internet Explorer tiles on the desktop."

PDF Support in Windows 8

Windows 8 now features native support for viewing PDF files out-of-the-box. However, the default Windows 8 PDF viewer contains limited functionality for working with PDFs.

In particular, it does not display a visible option for printing PDF documents (you must type *Ctrl-P* to print). Additionally, the default viewer does not support viewing of PDFs directly within Internet Explorer (also referred to as "inline" viewing) in Windows 8. That means that PDFs will always be launched in a separate window, independent of the browser.

We therefore strongly recommend that you install the Adobe Acrobat/Reader software (visit www.adobe.com for free download) when using Blue Moon Forms Online in Windows 8!

Note:

If you purchase a new PC with Windows 8, the Adobe Acrobat/Reader software may not be installed by default! If you are upgrading to Windows 8 from a license of Windows 7/Vista with Acrobat/Reader already installed, you should not need to reinstall it (unless the version of the Adobe software installed pre-dates Windows Vista).